



RELEASE NOTES

SUMMARISED FOR PUBLIC VIEWING

PLEASE NOTE:

This is a summarised catalogue of SigniFlow release notes, authorised for public viewing.



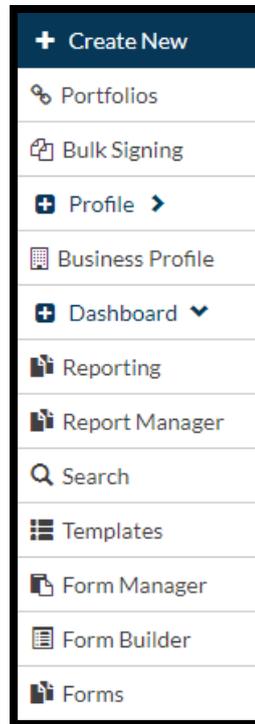
Release Updates for
V2022.11.0.0 on the 18th of
April 2022

New Features/Enhancements

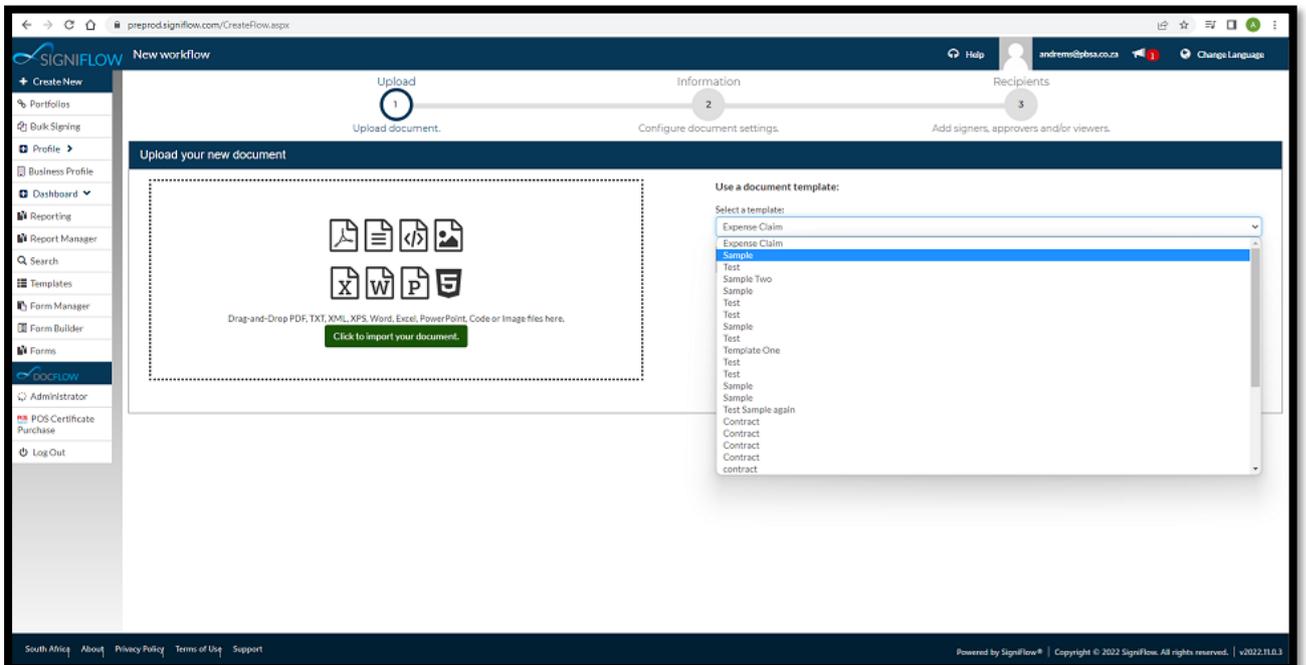
Changed the SigniFlow banner being displayed at the bottom of the screen.



Moved Bulk Signing menu item.



Added a scrollbar for the form selection page.



Changed "Sign with selfie" to "FaceSign".

The screenshot shows a 'Settings' window with several dropdown menus. The 'Action Required' dropdown is set to 'Sign Document'. The 'Proxy Allowed' dropdown is set to 'No'. The 'Send Completed Email' dropdown is set to 'Yes'. The 'Signature Type Required' dropdown is set to 'Digital'. The 'FaceSign' dropdown is set to 'Disabled'. Each dropdown menu has an information icon (i) to its right.

Changed the "FaceSign" help text displayed on the information pop up.

The screenshot shows an information pop-up window titled 'FaceSign'. It contains the following text:

- 2D: Selfie per Document**
The user takes a selfie before signing. They will only have to take one selfie, which will be displayed with all their signatures on this document.
- 2D: Selfie per Signature**
The user takes a selfie before each signature. Each photo taken will be displayed with its corresponding signature on the document.
- 3D: Liveness Session per Document**
The user goes through a liveness check before signing. They will only have to do this once and the image captured will be displayed with all their signatures on this document.
- 3D: Liveness Session per Signature**
The user goes through a liveness check before each signature. Each liveness session carried out will capture an image and each image will be displayed with its corresponding signature on the document.

Important!

The signer must have a webcam or modern mobile device with a camera to capture their photo.

At the bottom of the pop-up is a blue 'OK' button.

Added the ability for users to opt not to show the "Save as prepper template" pop up when releasing a document.

The screenshot shows a dialog box with the text 'Would you like to save the field layout as a template?'. There are two buttons: 'Yes' and 'No'. At the bottom of the dialog box, there is a checkbox labeled 'Don't show this message again.'.

Added the ability to enforce a signature reason.

The screenshot shows the 'EasiSign Config for PBSA (Pty) Limited' interface. The 'Signature Reason' dropdown menu is open, showing options: 'Yes', 'Please Select', 'User Choice', 'Yes', and 'No'. The 'Yes' option is highlighted. Other configuration options include Signature Type (Custom), Signature Border (User Choice), Signature Time (User Choice), Doc Security Type (OTP), Allow Certificate Setup (No), Initial Type (Custom), Signature Date (Yes), Signature Signed By (Yes), Lock On Complete (No), Save Initial (Yes), and Geolocation (Optional). Buttons for 'Save', 'Remove', 'Registration Config', and 'Setup Default Config' are visible at the bottom right.

Added the ability to provide a reason during signing.

The screenshot shows the 'Signature Settings' dialog box. It displays a signature of 'Andre' and the text: 'Andre Minnaar-Scheepers', '25/04/2022 08:54:06 (UTC+02:00)', and 'I Accept this document'. Below the signature, there are toggle switches for 'Signiflow border', 'Reason', 'Signed By' (Andre Minnaar-Scheepers), 'Date' (25/04/2022 08:53:58 (UTC+02:00)), and 'Time' (08:53:58 (UTC+02:00)). 'Cancel' and 'Save' buttons are at the bottom.

Added the ability for owners of a document to edit the workflow of that document.

The screenshot shows a table of documents with columns: Document ID, Awaiting Signature from, Signatures Required, Date Requested, Document Name, Status/Progress, Priority, and actions. The table contains 5 entries. Below the table, there are buttons for 'Copy', 'Excel', 'PDF', 'Cancel Checked Documents', and 'Remind Checked Documents'. A 'Showing 1-5 of 5 entries' message is present. At the bottom, a blue box indicates '5 CIRCULATING' with a refresh icon.

Document ID	Awaiting Signature from	Signatures Required	Date Requested	Document Name	Status/Progress	Priority	Actions
273187	Andre Minnaar-Scheepers	AndreMS@pbsa.co.za	01 Mar 2022 16:56	Sample Agreement	1 of 1	Normal	View document history, Edit Flow, Remind, Open, Download, Cancel
273186	Andre Minnaar-Scheepers	AndreMS@pbsa.co.za	01 Mar 2022 16:52	Sample Agreement	1 of 1	Normal	View document history, Edit Flow, Remind, Open, Download, Cancel
267321	Andre Minnaar-Scheepers	AndreMS@pbsa.co.za	14 Jan 2022 13:58	Attendance Register - Demo	2 of 2	Normal	Edit Flow, Remind, Open, Download, Cancel
267315	Andre Minnaar-Scheepers	AndreMS@pbsa.co.za	14 Jan 2022 13:17	Attendance Register - Demo	2 of 2	Normal	Edit Flow, Remind, Open, Download, Cancel
234006	Andre Minnaar-Scheepers	andre810210@gmail.com	16 Apr 2021 11:30	Attendance Register - Demo	2 of 4	Normal	Remind, Open, Download, Cancel

Added a balance check setting on the SMS setup page to indicate whether a balance check should be done before sending an SMS.

Enable Send OTP
Force OTP
Save OTP Rules

SMS Provider: Infobip

Account Username: support@signiflow.co.za

Account Password: *****

User OTP Limit Per Document: 10

OTP Type: SMS

Application ID:

Tel Number: 0103004899

Business Name: SigniFlow

Should we check the balance of the SMS account before sending an SMS/USSD?
Yes

Save SMS Account
Remove SMS Account

Ensured FaceSign is enabled on all businesses.

System Options

System Settings

- Company Contacts
- Force Personal Digital Certificates
- Force Personal Digital Certificates Show
- Show newsletter checkbox
- Business Language
- Require Expire Date
- Enable Expire Period Lists

Signature type: Digital Signature

Force Default Signature Type

FaceSign Settings

- Enable FaceSign Option
- Require new FaceSign per login session

Font Settings

- Default Font: Calibri
- Default Font Size: 13
- Enforce EasiSign Textbox Character Limit

Save Settings

Changed the layout and ordering of the settings page in the Business Admin section.

Back To SigniFlow

Business Dash

Business Details

Business Branding

Departments

Teams

Users

Custom Messages

MetaData

Template Admin

Document Templates

Form Admin

Events

Sharepoint Info

SMS Account

Security

Login Security

Settings

EasiSign Config

DSS Security

Certificate Issuing

KYC Config

Overview of all documents in business

9906 COMPLETED	2272 IN PROGRESS	2225 PENDING SIGNATURES
1454 CANCELLED	486 REJECTED	16712 TOTAL

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- ↪ Changed the upload limit for initials to 500KB.
- ↪ Changed the upload limit for company stamps to 500KB.
- ↪ Made changes to the Signature and Initial font images to load faster.
- ↪ Moved the document end step selection to the first step of the Create Workflow process.
- ↪ Removed Firma signing options, as they are no longer active.
- ↪ Added the ability to preload ad-hoc face-to-face signer information through the FullWorkflow API method.
- ↪ Added another API method called "IsLive" that can be used to check if the services are running.
- ↪ Added the ability to add portfolio placeholders when using the FullWorkflow API method.
- ↪ Updated the FaceTec page with new wording and layout changes.
- ↪ Reordered the DocFlow configuration options and grouped them under different sections.
- ↪ Added the country of birth on KYC compliance report.
- ↪ Added the marriage date on KYC compliance report.
- ↪ Added an indication on KYC compliance report to state why document validation failed.
- ↪ Removed True ID from the KYC process.
- ↪ Made changes to KYC to ensure it handles search restrictions on the PBVerify account.
- ↪ Added a configuration section for EvroTrust to provide an API key.

Fixes/Bug Fixes

- ↪ Fixed an issue where the proxy help text did not appear when hovering over the information icon.
- ↪ Fixed an issue where the incorrect country identifier was displayed for a business.
- ↪ Fixed an issue with the signature appearance where the "Signed By" section was not visible in certain scenarios.
- ↪ Fixed an issue where the user's country identifier did not sync through after being changed, and then caused issues when sending an OTP to the user.
- ↪ Fixed an issue that prevented users from downloading documents in certain scenarios.
- ↪ Fixed an issue where the login page would continuously load after a third incorrect login attempt.
- ↪ Fixed an issue where the "Account Locked" email was not branded correctly in certain scenarios.
- ↪ Added missing translations on certain pages.
- ↪ Fixed an issue where certain portfolios failed to download.
- ↪ Fixed an issue that prevented bulk signing from taking place in certain scenarios.
- ↪ Fixed an issue that prevented certain users from logging in to the system using 2 Factor Authentication.
- ↪ Fixed an issue where Unicode characters were not displayed correctly in dropdown selection boxes during signing.
- ↪ Fixed an issue that prevented face-to-face signers from receiving the Completed Workflow email.
- ↪ Fixed an issue that occurred when submitting a form from SharePoint that caused the documents to display in the wrong order.
- ↪ Fixed an issue where initials were not displayed on the first page in certain scenarios.
- ↪ Fixed an issue that allowed viewers in a portfolio to workflow unreleased documents.
- ↪ Ensured that password complexity requirements are being met during registration, password reset and forgot password processes.
- ↪ Fixed an issue where users were redirected to an error page when trying to view the audit of a document sitting in their drafts.

- ✧ Fixed an issue where business administrators were not able to trigger reminder emails for users in their business who still had to complete their registration.
- ✧ Fixed an issue where linked dropdowns did not change their value during signing when either of them was changed.
- ✧ Fixed an issue where portfolios would get locked in certain scenarios while there were still outstanding documents.
- ✧ Made changes to the international KYC process that prevented users from outside of South Africa from completing the process.